



HEALTH, SOCIAL CARE AND WELLBEING SCRUTINY COMMITTEE – 21ST OCTOBER 2014

**SUBJECT: ROTA VISITS BY MEMBERS TO SOCIAL SERVICES
ESTABLISHMENTS: 1ST APRIL 2014 – 30TH SEPTEMBER 2014**

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. PURPOSE OF REPORT

- 1.1 To provide the Scrutiny Committee with information on rota visits by Members to Social Services establishments between 1st April 2014 – 30th September 2014.

2. SUMMARY

- 2.1 The report and tables provided give details of the establishments visited for the period April to September 2014.

TABLE 1

	April – June 2014		July – September 2014	
Total numbers of Members presently on rota and required to visit within each quarter	14	100%	12	100%
Total number of establishments to be visited during each quarter	25	100%	25	100%
Total number of Members who completed visits	7	50%	3	25%
Total number of establishments visited	15	60%	7	28%

3. LINKS TO STRATEGY

- 3.1 To ensure that establishments, facilities and accommodation meet the needs of the Directorate and service users.

4. THE REPORT

4.1 TABLE 2: Members Visits during April - June 2014

Establishment	Visited By	Date of Visit	Report Received	Reply Sent
Ty Iscoed Residential Home for Older People	Cllr Gary Johnston	26.06.14	27.06.14	30.07.14
Springfield Community Resource Centre	Cllr Gary Johnston	26.06.14	27.06.14	02.07.14
Brooklands Resource Base	Cllr Phyllis Griffiths	03.06.14	09.06.14	19.06.14
Retirement Project	Cllr Judith Pritchard	16.06.14	18.06.14	19.06.14
Brodawel Resource Centre	Cllr Judith Pritchard	09.06.14	10.06.14	21.07.14
Beatrice Webb Residential Home for Older People	Cllr Colin Gordon	16.05.14	27.05.14	05.06.14
Min-Y-Mynydd Resource Centre	Cllr Leon Gardiner	02.09.14	09.09.14	09.09.14
Tŷ Ni Childrens Home	Cllr Judith Pritchard	20.06.14	26.06.14	02.07.14
Castle View Residential Home for Older People	Cllr Alan Angel	30.06.14	30.06.14	31.07.14
Gwerin Resource Base	Cllr Leon Gardiner	02.09.14	03.09.14	05.09.14
Ystrad Mynach Resource Base	Cllr Sean Morgan	22.04.14	26.06.14	02.07.14
Twyn Carn Day Centre	Cllr Phyllis Griffiths	03.06.14	09.06.14	19.06.14
Sirhowy Crafts	Cllr Alan Angel	11.06.14	30.06.14	21.07.14
Blackberry Catering	Cllr Alan Angel	11.06.14	30.06.14	31.07.14
Pont Woodcraft	Cllr Alan Angel	11.06.14	30.06.14	21.07.14

4.2 Units not visited by Members during April - June 2014:-

Oaklands Day Centre, Markham Resource Centre, Ebenezer Resource Centre, Brondeg Day Centre, Montclair Residential Respite Care, Blackwood Resource Centre, Ty Gwilym Residential Respite Care, Caerphilly Day Centre, Ty Clyd Residential Home for Older People, 14 Graig Road.

4.3 TABLE 3: Members Visits during July - September 2014

Establishment	Visited By	Date of Visit	Report Received	Reply Sent
Beatrice Webb Residential Home for Older People	Cllr Judith Pritchard	22.08.14	03.09.14	08.09.14
Brondeg Day Centre	Cllr Judith Pritchard	22.08.14	03.09.14	12.09.14
Sirhowy Crafts	Cllr Alan Higgs	07.08.14	08.08.14	14.08.14
Blackberry Catering	Cllr Alan Higgs	07.08.14	08.08.14	14.08.14
Pont Woodcraft	Cllr Alan Higgs	07.08.14	08.08.14	14.08.14
Montclair Residential Respite Care	Cllr Colin Gordon	26.09.14	29.09.14	30.09.14
Blackwood Resource Centre	Cllr Colin Gordon	26.09.14	29.09.14	-

4.4 Units not visited by Members during July - September 2014:-

Ty Iscoed Residential Home for Older People, Springfield Community Resource Centre, Brooklands Resource Base, Oaklands Day Centre, Markham Resource Centre, Ebenezer Resource Centre, Retirement Project, Brodawel Resource Centre, Ty Gwilym Residential Respite Care, Caerphilly Day Centre, Min-Y-Mynydd Resource Centre, Tŷ Ni Childrens Home, Castle View Residential Home for Older People, Ty Clyd Residential Home for Older People, Gwerin Resource Base, 14 Graig Road, Ystrad Mynach Resource Base, Twyn Carn Day Centre.

4.5 The following is a sample of comments made by Members for the visits undertaken:-

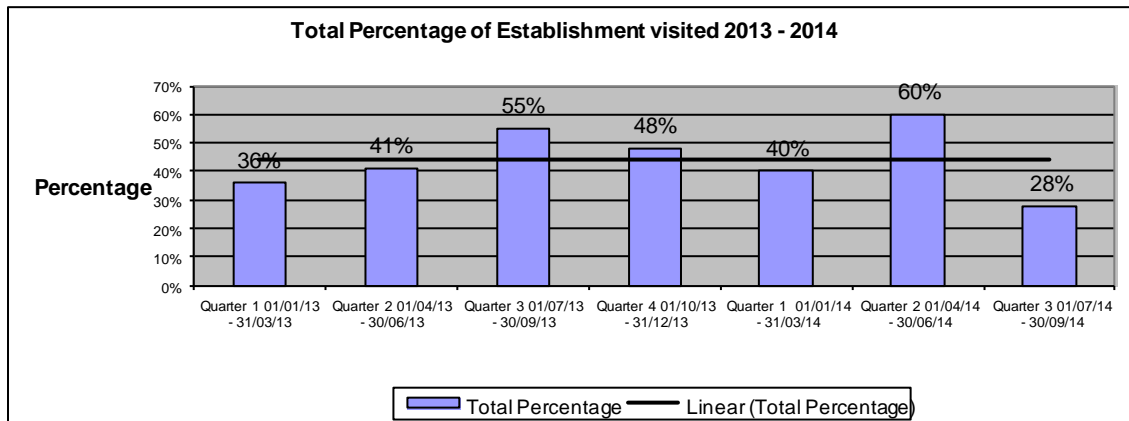
- 4.5.1 One Member commented “everybody seemed happy and content, fully staffed.”
- 4.5.2 One Member observed there was a good range of activities for users but external railings waiting to be painted. The Facilities Team advised that the external railings would be painted in July.
- 4.5.3 Another Member commented “excellent atmosphere at this centre, regular fire drills – monthly. Flat kitchen is due to be updated. The Facilities Team advised that the flat kitchen is being updated and likely to be completed by the end of July.
- 4.5.4 One Member commented “wonderful improvement on Heol Aneurin, space and location has made management of the young people so much better.”
- 4.5.5 One Member observed that while the building itself is fine, warm and comfortable etc, there is a major problem with access outside the building itself. The Facilities Team have advised that this issue is being progressed by Traffic Management.
- 4.5.6 One Member observed outside room 16 and laundry room needs attention and painting. While bedroom 21 required additional equipment and a shower room required upstairs rather than 2 bathrooms. The Facilities Team have now addressed these issues.
- 4.5.7 One Member commented “If I was in a position that my parent needed a residential home I would have no hesitation in placing them at this centre”.
- 4.5.8 One Member observed that training and cover for long term sickness of a member of the small management team should be considered. The Service Manager has advised that a Senior Care Officer from Residential Services has been offering support at this home due to sickness absence of the postholder.
- 4.6 For comparison, the rota visits completed in 2013 and the first nine months of 2014 are shown below:-

Completed visits for 2013

1 January – 31 March '13	1 April – 30 June '13	1 July – 30 September '13	1 October – 31 December '13
36%	41%	55%	48%

Completed visits for 2014

1 January – 31 March '14	1 April – 30 June '14	1 July – 30 September '14
40%	60%	28%



4.7 Members will note from the above graph that there has been a decrease in the number of visits undertaken in recent months.

5. EQUALITIES IMPLICATIONS

5.1 This report is for information purposes only so the Council's Equalities Impact Assessment (EqIA) process does not need to be applied.

6. FINANCIAL IMPLICATIONS

6.1 There are no financial implications arising from this report.

7. PERSONNEL IMPLICATIONS

7.1 There are no personnel implications.

8. CONSULTATIONS

8.1 There are no consultation responses that have not been reflected in this report.

9. RECOMMENDATIONS

9.1 Members are asked to prioritise visits to those establishments that have not received a visit in the last quarter.

9.2 Members are requested to consider completing their scheduled rota visits as soon as the relevant documentation of scheduled visits for the six month period has been received.

10. REASONS FOR THE RECOMMENDATIONS

10.1 To provide Members with an update on their work in visiting Social Services establishments.

11. STATUTORY POWER

11.1 None.

Author: Stephen Harris, Interim Head of Corporate Finance
E-mail: harrisr@caerphilly.gov.uk Tel: 01443 863022

Consultees: Social Services Senior Management Team
Cllr R Woodyatt, Cabinet Member for Social Services
Cllr L Ackerman, Chair of HSC&WB Scrutiny Committee
Cllr P Cook, Vice-Chair of HSC&WB Scrutiny Committee
Sue Wright, Service Manager, Provider Services